



Quick Reference Guide
McDonalds JDF Troubleshooting Remote Fix

BUNN QR Code: Manuals, Videos and Diagrams	https://qr.bunn.com/qr/mcdonalds/en/jdf-2/ Scan Code: Right Side Panel
Reported Symptom	No Water or Product
Troubleshoot	Confirm Rinse/Dispense/Sanitize switch set to Dispense.
Reported Symptom	Cabinet > 37 Degrees (Product Warm/Not Cooling)
Troubleshoot	Compressor Switch On Position
	Door Closed & Latched
Reported Symptom	Water Only
Troubleshoot	Confirm Fitment Seated & Tube not Kinked (Que Product Twice if Corrected)
	Load New Bag (Note: May take Two Dispenses for Product to Appear after Loading New)
	Confirm Rocker Switch in Dispense Mode
	Confirm Bag is placed in the clips on the tray.
Reported Symptom	Product Only
Troubleshoot	Locate Water Pressure Gauge- Que Product- Dynamic WP Reading 50 PSI minimum.
	Check Flow Rate- Instructions on BUNN QR Code
Reported Symptom	Temporary Lockout
Troubleshoot	Open Door → Flip Switch to Sanitize → Flip back to Dispense

BUNN Recommends Daily, Weekly & Monthly Cleaning or Sanitizing.

Please attempt cleaning & running sanitize process prior to contacting Coke for Service at [1-800-241-COKE \(2653\)](tel:1-800-241-COKE)